



Contact Information

Company Name (If Required) : _____

Name: _____

Installation Address: _____

Postal Address: _____ Post Code: _____

Phone Number: (H) _____ W) _____ M) _____

Email: _____

Signature: _____ Date : _____

Monthly Service Plan

All service plans are per calendar month, pre-paid in advance for the service of Mbps and Gig according to your chosen data plan. Excess data is charged at 2cents per MByte. All pricing INCLUDES GST.

Please circle your chosen plan:

Plan	T30	T45	T90	T120	T150	T200
Plan Data Allowance	30 Gig	45 Gig	90 Gig	120 Gig	150 Gig	200 Gig
Plan Speed	Up to 3 Mbps	Up to 5 Mbps	Up to 5 Mbps	Up to 5 Mbps	Up to 5 Mbps	Up to 5 Mbps
Monthly Charge	\$65 per month	\$85 per month	\$115 per month	\$145 per month	\$180 per month	\$200 per month

Please note; Installation costs apply.

Installation:

Installation Fee: \$199* (New Install)
: \$50* (Preinstalled)

Standard installation includes:

- Installation using a standard wall/roof mounts
- A flat panel antenna

Note: Installation site must be easily accessible by a service vehicle

Office Use Only

WARP Loaded	
T1 Loaded / AC# Allocated	
Invoice Calculated	
Installation Extras Charged	
Invoice Run Updated	
Welcome Letter Drafted	
Monthly Report Updated	



TERMS AND CONDITIONS

PLEASE READ THESE TERMS AND CONDITIONS OF SERVICE (“SERVICE AGREEMENT”) CAREFULLY.

THE CUSTOMER AGREES TO BE BOUND BY THIS SERVICE AGREEMENT AND ACCEPTS ITS TERMS AND CONDITIONS.

This Service Agreement is a legal contract between the Customer and Tuaropaki Communications Ltd. The Customer accepts this Service Agreement by signing this agreement. The terms and conditions of this Service Agreement are subject to change without prior notice, except that the terms and conditions on the T>Stream website (www.TStream.co.nz) at the time the Customer initially places or modifies an order will govern the order in question.

This Service Agreement constitutes the entire agreement between the Customers and Tuaropaki Communications Ltd relating to the purchase or sale of goods or services.

The service provided under this agreement is for wireless broadband connectivity to the address where installation is requested. Any work required to integrate this to other computer applications and local networks is additional. It may be carried out by a T>Stream authorized installer or a Tuaropaki authorized installer and will be charged separately to the installation costs.

The monthly fees are pre-paid and are payable in advance at the commencement of each 30-day billing period. Tuaropaki Communications Ltd reserves the right to disconnect your access to the service wherever you fail to make payments owing to Tuaropaki Communications Ltd by their due date.

T>Stream services are capable of downloading significant volumes of data. It is the customers responsibility to monitor data usage, however T>Stream will provide you with login information to access your data via the internet. You are particularly warned that subscriptions to news groups and downloading of multimedia and music files can increase data usage. It is recommended that users have current and updated Virus protection software located on their computer device.

Prices outlined in this contract are those payable to Tuaropaki Communications Ltd for T>Stream broadband services. Tuaropaki Communications Ltd and T>Stream maintains the usual definitions of data transfer quantity as usual in the telecommunications industry. For billing purposes, a Gigabyte is one thousand Megabytes, a Megabyte is 1024,000 bytes and a byte is eight bits.

For the purpose of this contract, your upload and download limit is defined as your data allowance. Additional megabytes will be charged at 2 cents per megabyte, incl. GST. Unused megabytes included in the monthly fee are forfeited and will not be transferred or credited into any following month.

This contract must be signed and returned to Tuaropaki Communications Ltd before installation and service will commence. Payment is due prior to the date of installation or on the day of installation. If, during a site survey (where applicable), the technician determines the installation cannot proceed, we will provide a full refund.

All pricing is subject to change without notice. For all prices, services and offers, Tuaropaki Communications Ltd reserves the right to make adjustments due to changing market conditions, service discontinuation, manufacturer price changes, errors in advertisements and other extenuating circumstances.